

BEDFORD CAMPUS

INDOOR VISITS - 902-407-8520

- Visitor is escorted to designated visiting space.
- Masks (medical) are required to be on at all times for both residents and families.
- Only one visitor at a time.
- A brief hug/physical contact can occur with masks on.
- No food or drink can be consumed during visit.

**Booking: Monday to Friday
8:00 AM - 4:00 PM.**

OUTDOOR VISITS - 902-407-8520

- Visitor is escorted to designated visiting space.
- No more than 4-5 visitors at a time.
- Children can attend outdoor visits if able to remain seated for the 30 min visitation. If the child cannot remain seated for the duration of the visit, the parent/guardian/child would unfortunately have to leave the area for safety reasons.
- Masks (medical for resident, non medical for family) are required to be on when entering the area by both residents and visitors.
- A brief hug can occur with masks on.
- Masks can be removed when resident and visitor are physically distanced and settled.
- Packaged food items are permitted to share if the resident is able to independently eat or drink. Resident is able to bring items back to floor if they have not finished.

DESIGNATED CAREGIVER VISITS - 902-407-8520

- Two Designated Caregivers are identified by the SDM and/or the resident.
- Training will be scheduled for the Designated Caregivers.
- Training is required prior to an initial visit.
- Designated Caregivers will sign-in and out and may visit daily after 10am.
- All Designated Caregivers must exit the facility by 8pm.
- Only one Designated Caregiver per resident may visit at one time.
- Infection control procedures and mask etiquette must be followed during visits.

RESIDENTS VISITS TO FAMILY HOMES - 902-407-8500

- Residents and/or their accompanying support person (ASP) call to schedule a family home visit or social drive.
- Required Public Health information will be reviewed at the time of booking.
- All bookings must be 24 hours in advance.
- Visits must be approved by the Substitute Decision Maker (SDM) if the resident isn't their own decision maker.
- Residents are to be picked up and returned via the Main entrance at the Bedford Campus.
- The Designated Caregiver is permitted to transport the resident directly to and from the residents room provided they sign in as per usual process.

VIDEO CALLS - 902-407-8545

- Available using FaceTime or Google Duo.
- Appointments are booked for 30 minutes.

MEDICAL APPOINTMENTS - 902-407-8500

- Residents and/or their accompanying support person (ASP) call the floor LPN and/or RN to schedule a medical appointment.
- Required Public Health information will be reviewed at the time of booking.
- All bookings must be 24 hours in advance.
- Visits must be approved by the Substitute Decision Maker (SDM) if the resident isn't their own decision maker.
- Residents are to be picked up and returned via the Main entrance at the Bedford Campus.
- The Designated Caregiver is permitted to transport the resident directly to and from the residents room provided they sign in as per usual process.