

HALIFAX CAMPUS HOTLINE - 902-454-4408

INDOOR VISITS

- Visitor is escorted to designated visiting space.
- Masks (medical) are required to be on at all times for both residents and families.
- Only one visitor at a time.
- A brief hug/physical contact can occur with masks on.
- No food or drink can be consumed during visit.

**Booking: Monday to Friday
8:00 AM - 4:00 PM.**

**Weekend bookings: Must be
Arranged by 4:00 PM on Friday.**

OUTDOOR VISITS

- Visitor is escorted to designated visiting space.
- No more than 4-5 visitors at a time.
- Children can attend outdoor visits if able to remain seated for the 30 min visitation. If the child cannot remain seated for the duration of the visit, the parent/guardian/child would unfortunately have to leave the area for safety reasons.
- Masks (medical for resident, non medical for family) are required to be on when entering the area by both residents and visitors.
- A brief hug can occur with masks on.
- Masks can be removed when resident and visitor are physically distanced and settled.
- Packaged food items are permitted to share if the resident is able to independently eat or drink. Resident is able to bring items back to floor if they have not finished.

DESIGNATED CAREGIVER VISITS

- Two Designated Caregivers are identified by the SDM and/or the resident.
- Training will be scheduled for the Designated Caregivers.
- Training is required prior to an initial visit.
- Designated Caregivers will sign-in and out and may visit daily after 10am.
- All Designated Caregivers must exit the facility by 8pm.
- Only one Designated Caregiver per resident may visit at one time.
- Infection control procedures and mask etiquette must be followed during visits.

RESIDENTS VISITS TO FAMILY HOMES

- Residents and/or their accompanying support person (ASP) call to schedule a family home visit or social drive. Booking times are Monday to Friday, 8 AM to 4 PM.
- Required Public Health information will be reviewed at the time of booking.
- All bookings must be 24 hours in advance. Weekend outings must be booked by end of booking day, 4 PM on Friday.
- Visits must be approved by the Substitute Decision Maker (SDM) if the resident isn't their own decision maker.
- Residents are to be picked up and returned via the Centre entrance at the Halifax Campus, (2615 Northwood Terrace).

VIDEO CALLS

- Available using FaceTime or Google Duo.
- Appointments are booked for 30 minutes.

THE HOTLINE IS NOT USED FOR MEDICAL APPOINTMENTS

Please follow the instructions below.

MEDICAL APPOINTMENTS

Halifax - 902-454-8311, ask for floor that the resident resides on.

- Residents and/or their accompanying support person (ASP) call the floor LPN and/or RN to schedule a medical appointment.
- Required Public Health information will be reviewed at the time of booking.
- All bookings must be 24 hours in advance.
- Visits must be approved by the Substitute Decision Maker (SDM) if the resident isn't their own decision maker.
- Residents are to be picked up and returned via the Centre entrance at the Halifax Campus, (2615 Northwood Terrace).